



Public Workshop Policy

Cancellation

From the time of registration through 21 days prior to the start date of the workshop, there is a \$100.00 administration fee for cancellation. From 20 days to 7 days prior to the start date of the workshop, the fee for cancellation is 50% of the total registration fee. Registrants who cancel within 7 days of the start date of the workshop will not receive a refund. All combo discounts are applied to the final workshop in the combo. If you purchase any combo workshop at a discount and then request to cancel a portion of the combo, you will only be refunded the value of the unattended workshops after the combo discount is removed.

Postponement

Each participant is allowed one postponement to a subsequent session at no charge. Should the participant be unable to attend the subsequent session, the entire registration fee is forfeited. Designed Learning reserves the right to cancel a scheduled workshop in the event the enrollment falls below a threshold that would impact the quality of the session for participants. If so, paid participants will be offered the option to join a future session of their selection or be issued a full refund.

Substitution

If a pre-paid participant cannot attend, a substitute may take their place in the scheduled workshop. No fee is charged for substitution of registrants and the substitution is permitted for the dates of the registered session only.

NOTE: Flawless Consulting 1 is a prerequisite for attendance at Flawless Consulting 2.